

# The Influence of Green Innovation of Japanese Electronic Industries on Competitive Advantage

With particular reference to  
Japanese home appliance industries



**Tania Adialita**  
**52112602**

Innovation and Technology  
Management

Asgari Behrooz – Kenji Yokoyama



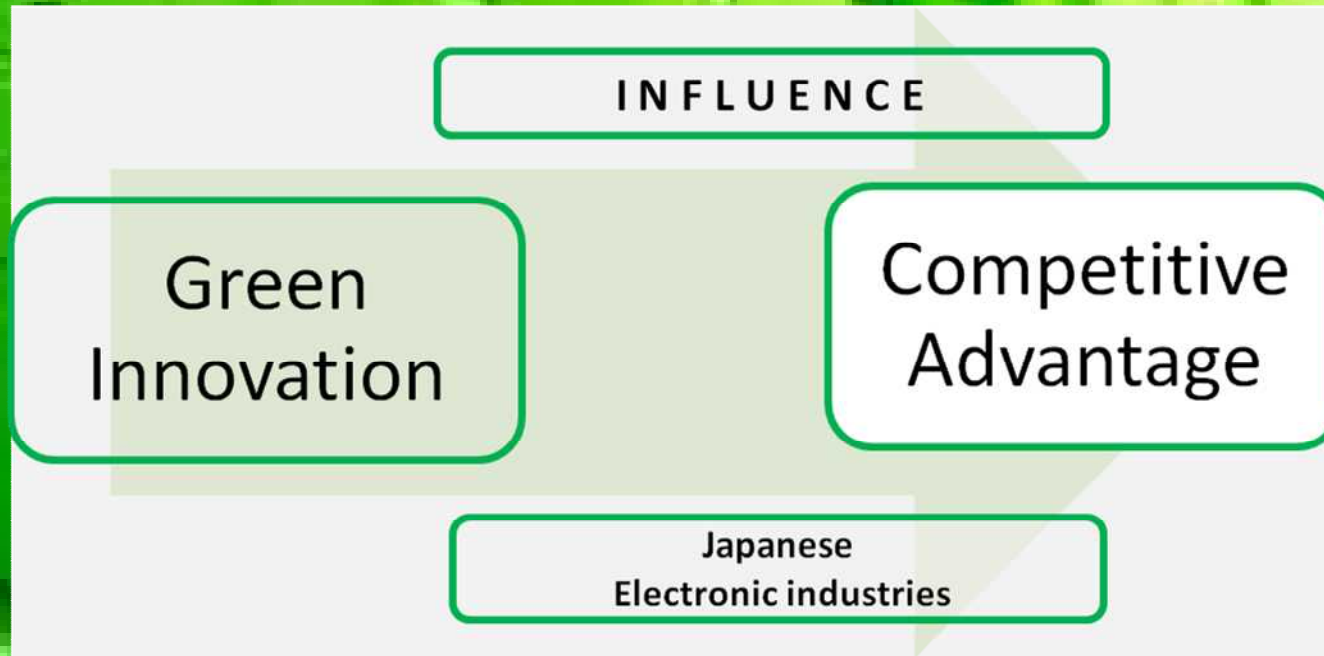
# Outline

1. Research Overview
2. Competitive Advantage
3. Green Innovation
4. Japan Electronics Industries
5. Research questions
6. Hypothesis
7. Findings
8. Field Research
9. Preliminary Conclusion





# Overview



# Competitive Advantage

Porter (1985); Barney (1991); Coyne (1986)

The company occupies some positions where the competitors cannot copy its successful strategy and the company can gain sustainable benefits from the successful strategy





# Competitive Advantage

Porter, 1990

Firms create competitive advantage by perceiving or **discovering new and better ways** to compete in an industry and bringing them to market, which is ultimately an **act of innovation**.





# Competitive Advantage

- Two basic types of competitive advantage:

- Low cost

The ability of a firm to design, produce, and market a comparable product more efficiently than its competitors

- Differentiation

The ability to provide unique and superior value to the buyer in terms of product quality, special features, or after-sale service





# Competitive Advantage





# Competitive Advantage

## Innovation

New Technologies  
New or shifting buyer needs  
The emergence of a new industry segment  
Shifting input costs or availability  
Changes in government regulations

## Creating Competitive Advantage

Product changes  
Process changes  
New approach to marketing  
New format of distribution  
New conceptions and scopes

## Competitive Advantage





# Competitive Advantage

Indicators of competitive advantage:

**1) Low cost**

2) Quality

3) R&D and Innovation

4) Managerial capability (Value system)

**5) Profitability**   
Sales  
Operating Income

6) Company growth

7) First mover

8) Corporate image

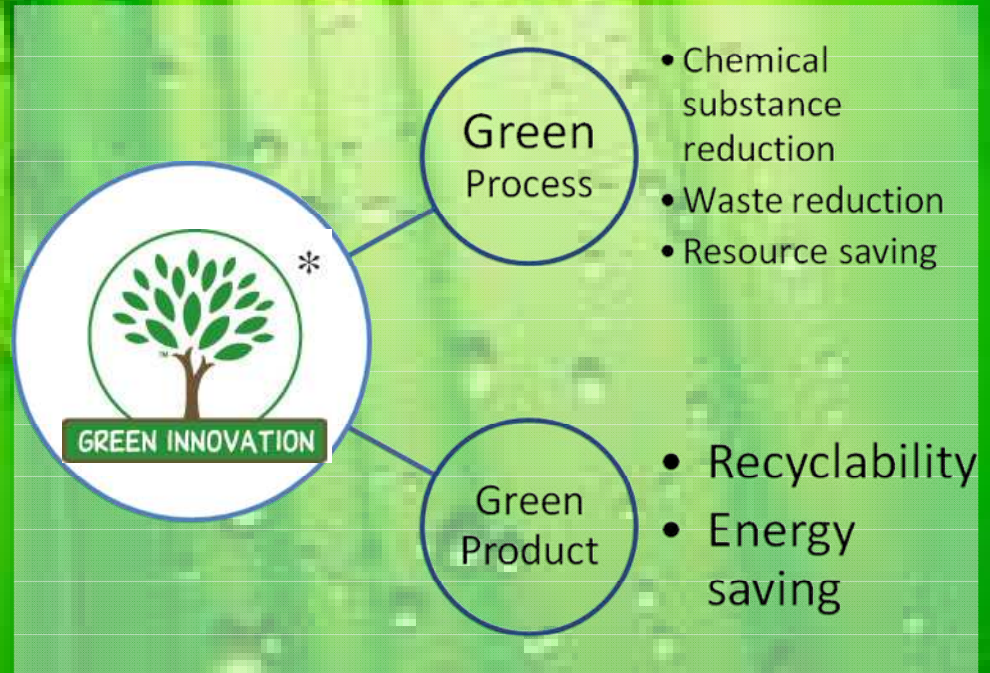
Source: Porter (1990); Chen et al. (2006)





# Green Innovation

Hardware or software innovation that is related to green products or processes, including the innovation in technologies that are involved in energy-saving, pollution-prevention, waste recycling, green product designs, or corporate environmental management (Chen et al., 2006)

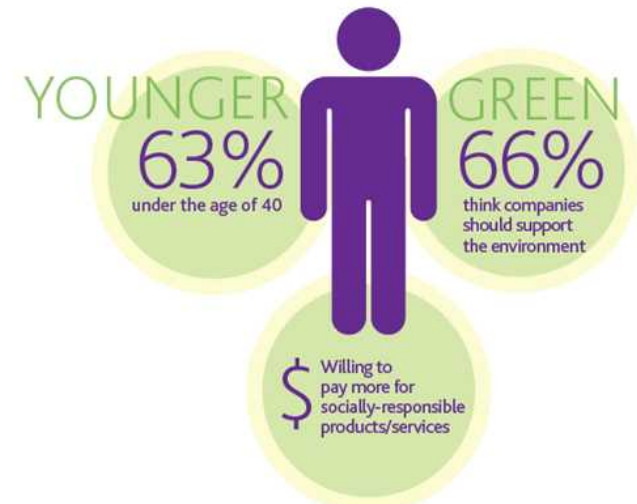




# Why Green Innovation?



## WHO IS THE GLOBAL, SOCIALLY-CONSCIOUS CONSUMER?



nielsen





# Japanese Electronics Industries

- Innovation aimed at addressing **environmental** concerns, as a source of economic recovery & long-term growth (Capozza, 2011)
- Start from 2007, Japan adopted the "**Strategy for Sustainable Society in the 21st Century**" (Gurria, 2010, p.13).



# Japan Electronics Industries



Source: Motohashi, 2011





# Research Questions

1. Does green innovation influence Japanese electronic industries - with particular reference to Japanese home appliance industries - on their competitive advantage?
2. How strong the influence of green innovation of Japanese electronic industries - with particular reference to Japanese home appliance industries - on the competitive advantage?
3. What Japanese electronic industries - with particular reference to Japanese home appliances - should do in order to successfully market green innovation product?





# Hypothesis

Hypothesis 1: Green innovation have an influence on competitive advantage of Japanese electronic industries, with particular to home appliance industries.

- Chen, Lai & Wen, 2006;
- Porter & Linde, 1995
- Esty & Winston, 2006

Hypothesis 2: The green innovation have little influence on competitive advantage of Japanese electronic industries with particular to home appliance industries.

- Cheng, 2012
- The Economist, 2009; 2011; 2012

**How to  
penetrate  
?**

**Questionnaires**

strongly agree ☐  
Agree ☒  
Disagree ☐  
strongly disagree ☐





# Findings of hypothesis

- H1: Green innovation have an influence on competitive advantage of Japanese electronic industries, with particular to home appliance industries; however, only the initial act of green innovations that influence its competitive advantage (sales)
- H2: Green innovation actually could deliver high influence on competitive advantage (sales) but only at the early stages when companies start to inform their customers that they start to produce green innovation product

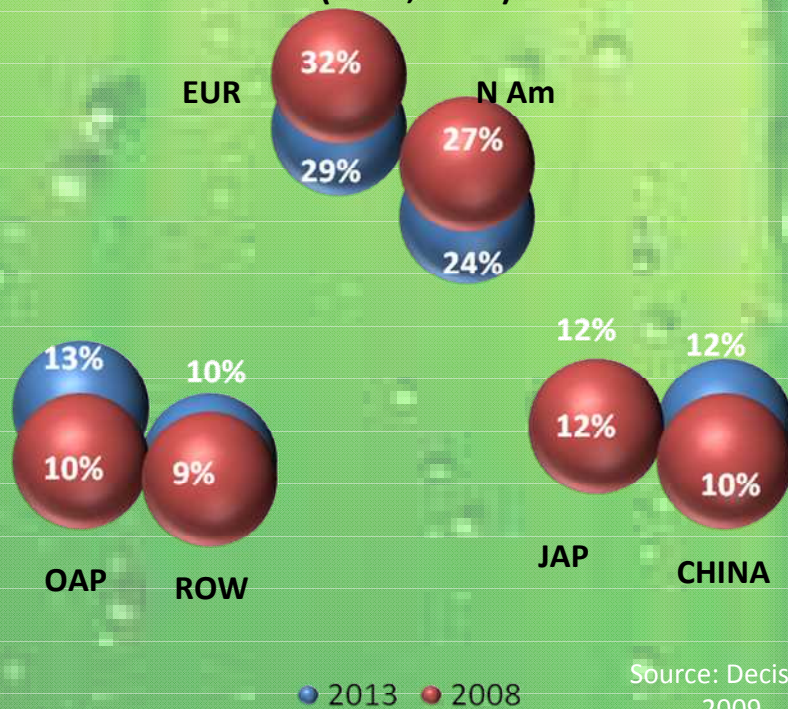




# Field Research

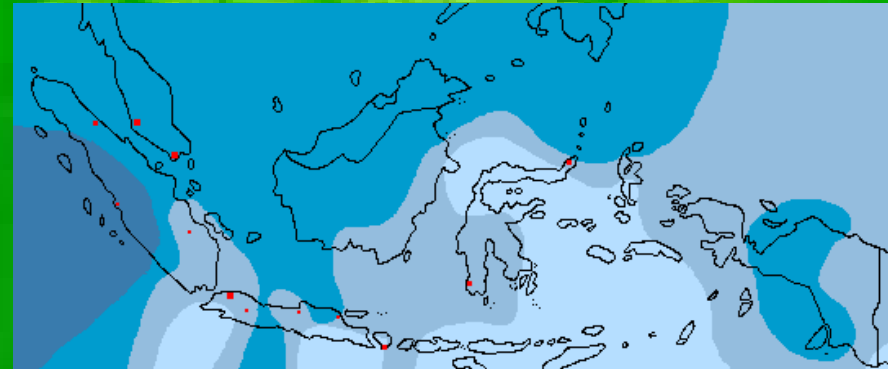
## Research Question No. 3

Total Electronics, Market by Region  
(2008; 2013)



Source: Decision,  
2009

Indonesian Electronics Association is forecasting a 20% growth in electronics sales start from 2012 to \$3.2 billion USD (excluding cell phones and computer hardware). for the ASEAN region  
("Global Business Guide Indonesia", 2013)





# Field Research

## Research Question No. 3

- Questionnaires with 15 questions
  - 5 questions towards to respondents profiles
  - 10 questions towards to respondents buy preferences
    - Likert Scale (Strongly disagree (1); Disagree (2); Neutral (3); Agree (4); Strongly agree (5))
- Indonesia
  - Jakarta : Electronic City
  - Bandung : Bandung Electronic Centre
- 120 respondents





# Questionnaires

	1	2	3
Quality	Good quality of product is important to me	One of the reason to buy a product is the quality of product	The higher the price of the product the better the quality
Brand	Brand represent quality of the product	The famous brands are usually my choices	
Environment	Environment friendly – electronic product is important for me	Environment friendly products Is part of good quality products	I prefer to buy environment friendly product although the price higher than the regular
Price	I buy good quality product nor eco-friendly product whenever it's on discount	Cheap price product is usually my choice	





# Field Research



Jakarta Electronic City



# Field Research



Bandung Electronic Centre

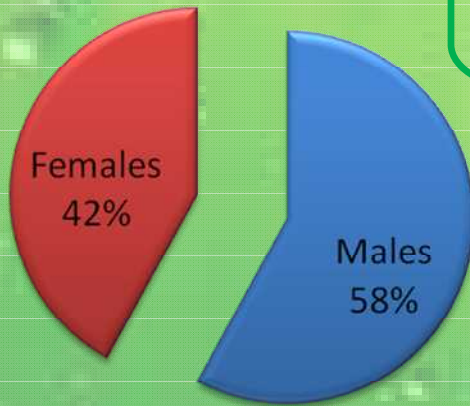




# Field Research

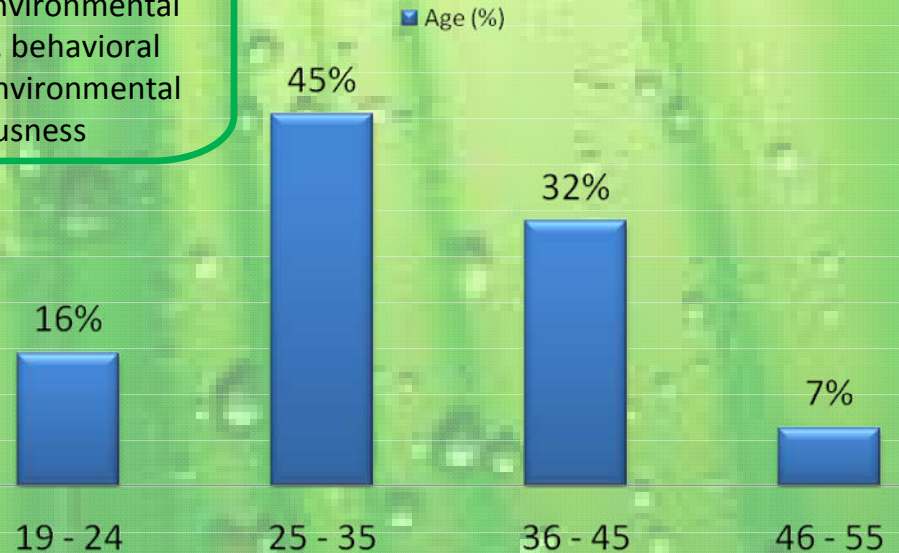
## Consumer Segments

### Gender



Demographic variables associated with self-report measures of environmental commitment, behavioral indicators of environmental consciousness

### Age



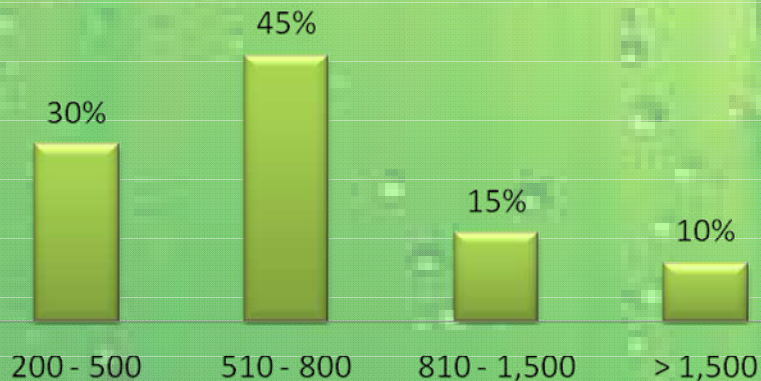


# Field Research

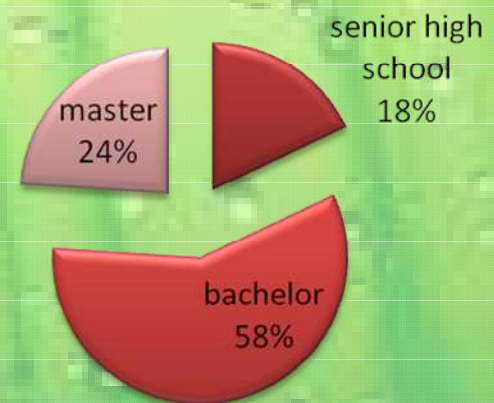
## Consumer Segments

### Income

Income (in thousand Yen)



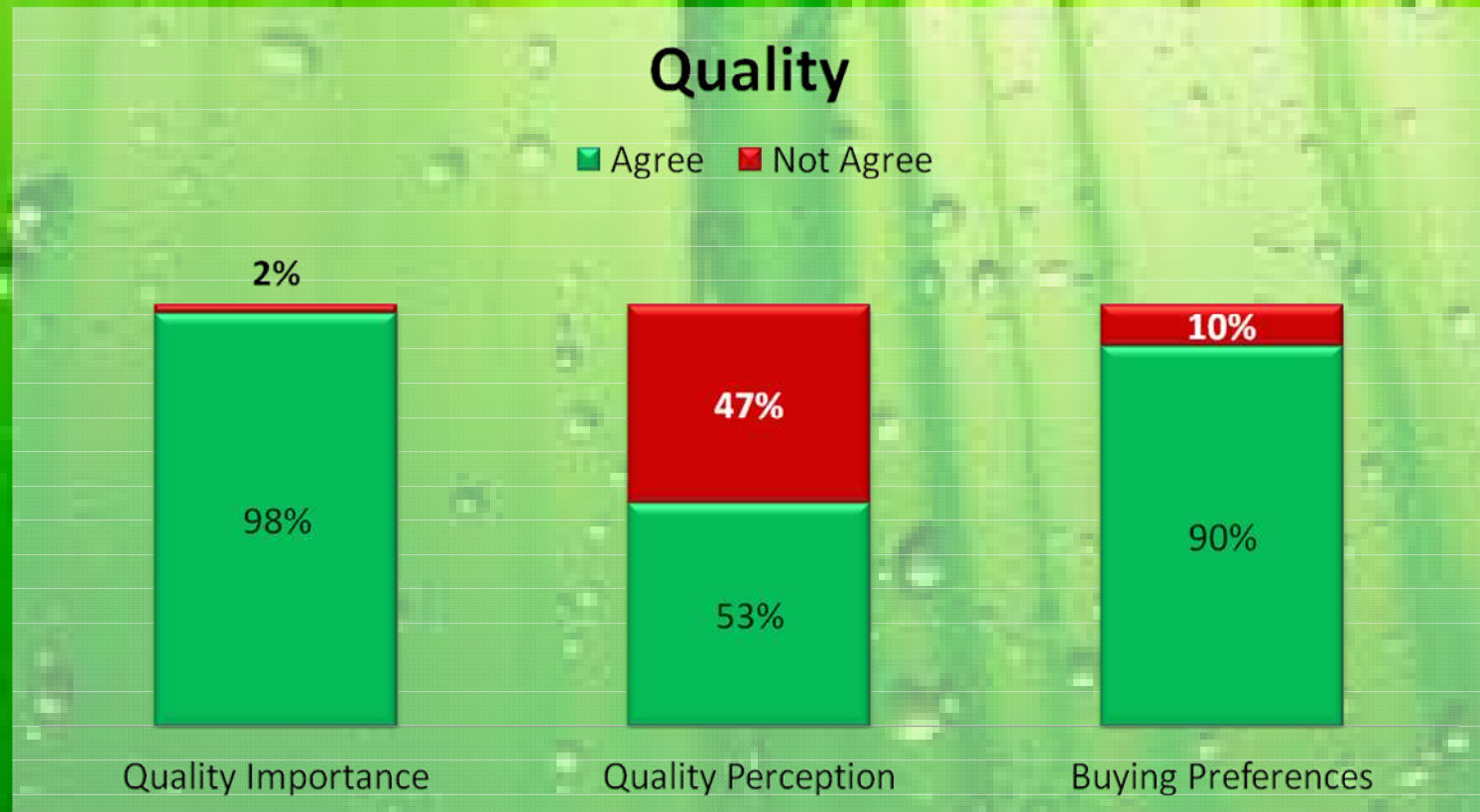
### Education





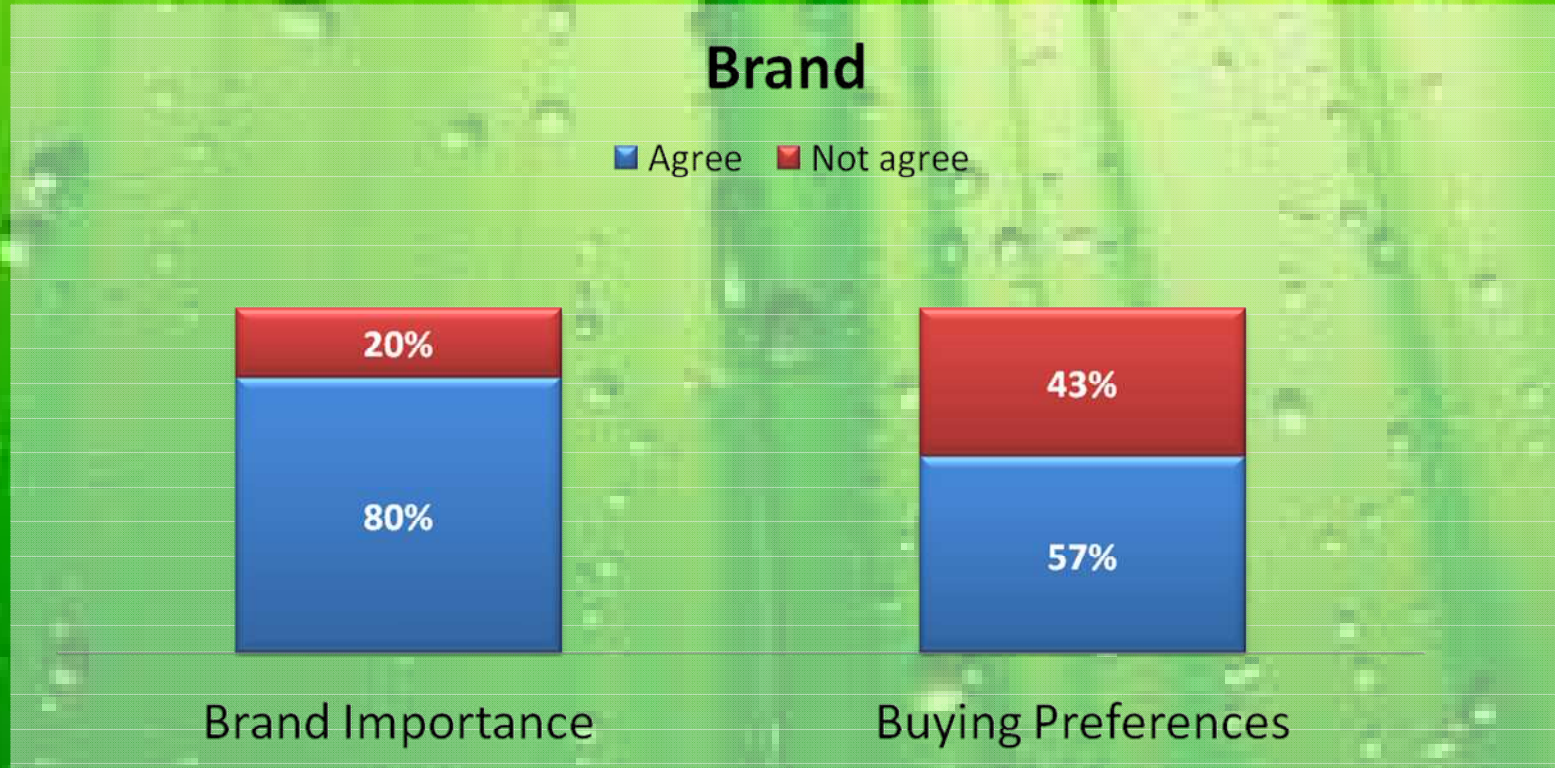
# Field Research

## Quality Consciousness



# Field Research

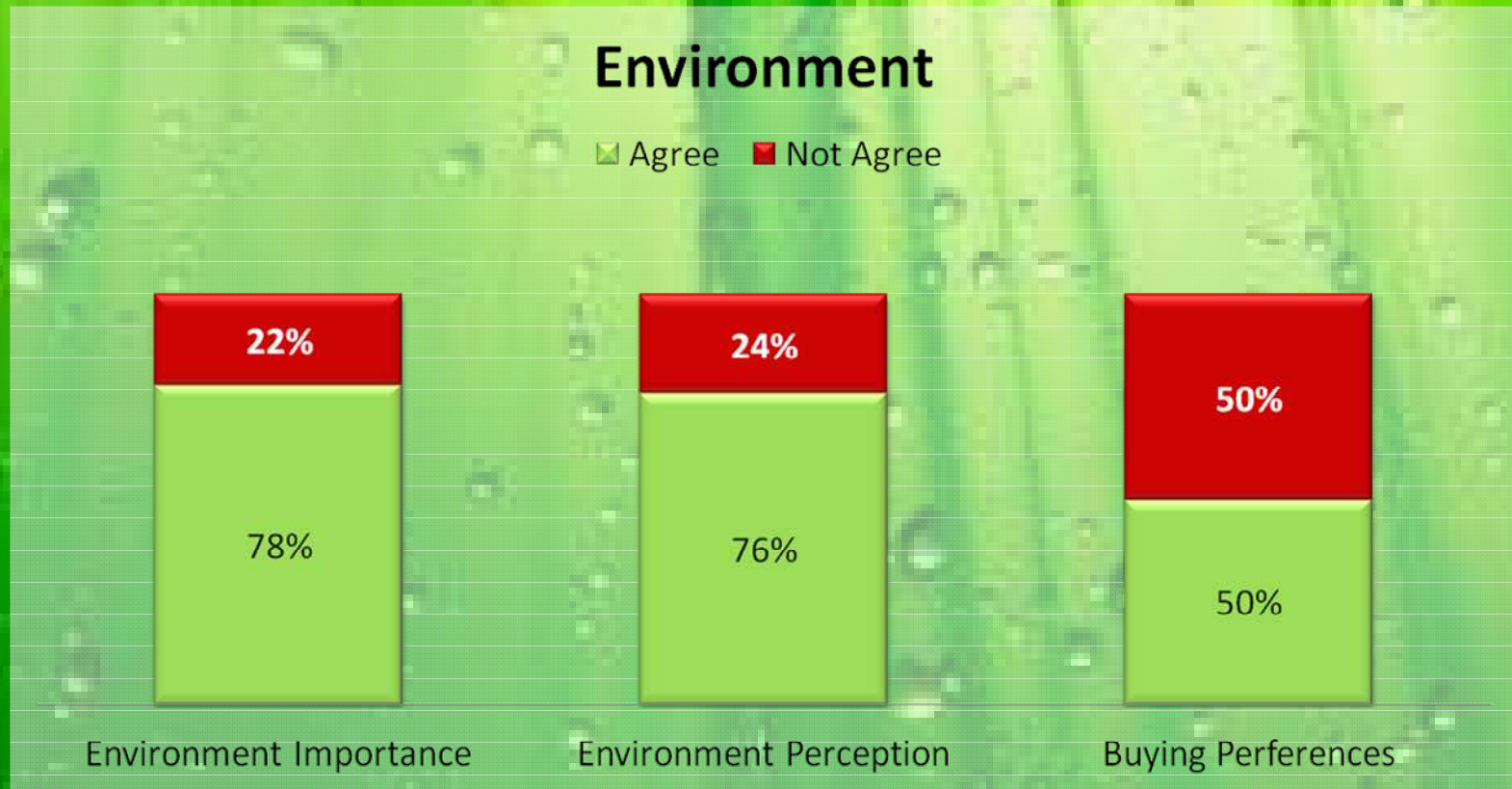
## Brand Consciousness





# Field Research

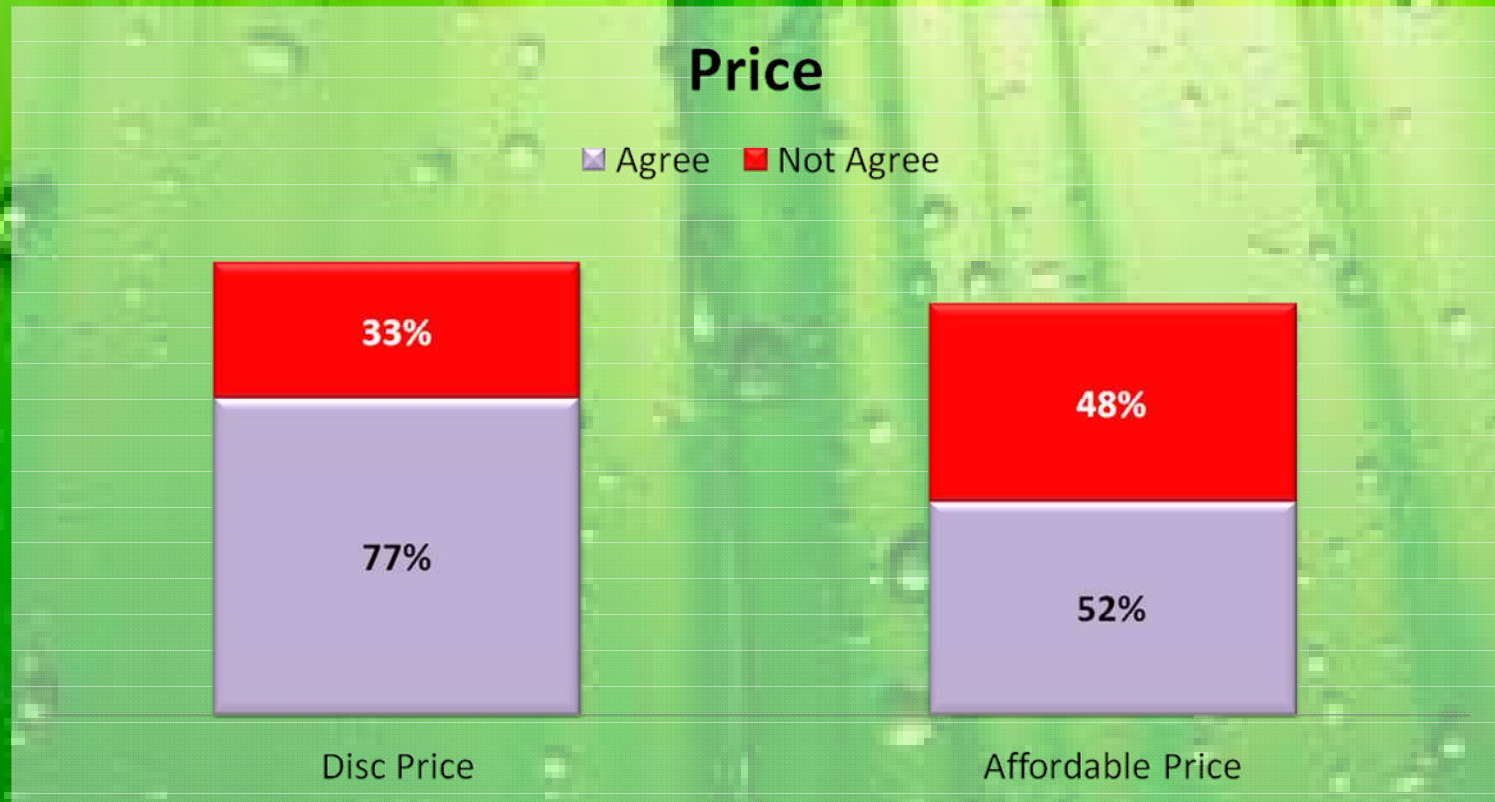
## Environment Consciousness





# Field Research

## Price Perception





# Pearson Correlation

Correlations											
		quality1	quality2	quality3	brand1	brand2	environm ent1	environm ent2	environm ent3	price1	price2
quality 1	Pearson Correlation	1	<b>.506**</b>	-.020	.088	-.057	.180	.051	<b>.232*</b>	-.081	<b>-.257**</b>
	Sig. (2- tailed)		<b>.000</b>	.846	.384	.571	.073	.615	<b>.020</b>	.421	<b>.010</b>
	N	100	100	100	100	100	100	100	100	100	100
quality 2	Pearson Correlation	<b>.506**</b>	1	.018	.074	-.029	.142	.104	.159	-.071	<b>-.279**</b>
	Sig. (2- tailed)	<b>.000</b>		.860	.463	.772	.158	.303	.114	.480	<b>.005</b>
	N	100	100	100	100	100	100	100	100	100	100
quality 3	Pearson Correlation	-.020	.018	1	<b>.399**</b>	<b>.566**</b>	.021	.073	<b>.333**</b>	<b>.380**</b>	<b>.222*</b>
	Sig. (2- tailed)	.846	.860		<b>.000</b>	<b>.000</b>	.837	.472	<b>.001</b>	<b>.000</b>	<b>.026</b>
	N	100	100	100	100	100	100	100	100	100	100





# Pearson Correlation

Correlations

		quality1	quality2	quality3	brand1	brand2	environment 1	environment2	environment 3	price1	price2
brand1	Pearson Correlation	.088	.074	<b>.399**</b>	1	.528**	-.031	.019	.171	<b>.316**</b>	<b>.359**</b>
	Sig. (2- tailed)	.384	.463	<b>.000</b>		.000	.759	.848	.088	<b>.001</b>	<b>.000</b>
	N	100	100	100	100	100	100	100	100	100	100
brand2	Pearson Correlation	-.057	-.029	<b>.566**</b>	<b>.528**</b>	1	.036	.145	<b>.305**</b>	.183	<b>.238*</b>
	Sig. (2- tailed)	.571	.772	<b>.000</b>	<b>.000</b>		.724	.151	<b>.002</b>	.068	<b>.017</b>
	N	100	100	100	100	100	100	100	100	100	100





# Pearson Correlation

Correlations											
		quality1	quality2	quality3	brand1	brand2	environme nt1	environme nt2	environme nt3	price1	price2
environm ent1	Pearson Correlati on	.180	.142	.021	-.031	.036	1	<b>.526**</b>	<b>.447**</b>	-.076	-.156
	Sig. (2- tailed)	.073	.158	.837	.759	.724		<b>.000</b>	<b>.000</b>	.453	.122
	N	100	100	100	100	100	100	100	100	100	100
environm ent2	Pearson Correlati on	.051	.104	.073	.019	.145	<b>.526**</b>	1	<b>.244*</b>	-.058	-.181
	Sig. (2- tailed)	.615	.303	.472	.848	.151	<b>.000</b>		<b>.015</b>	.564	.071
	N	100	100	100	100	100	100	100	100	100	100
environm ent3	Pearson Correlati on	<b>.232*</b>	.159	<b>.333**</b>	.171	.305**	<b>.447**</b>	<b>.244*</b>	1	<b>.231*</b>	<b>-.045</b>
	Sig. (2- tailed)	<b>.020</b>	.114	<b>.001</b>	.088	.002	<b>.000</b>	<b>.015</b>		<b>.021</b>	<b>.655</b>
	N	100	100	100	100	100	100	100	100	100	100





# Pearson Correlation

Correlations

		quality1	quality2	quality3	brand1	brand2	environmen t1	environmen t2	environmen t3	price1	price2
price1	Pearson Correlation	-.081	-.071	<b>.380**</b>	<b>.316**</b>	.183	-.076	-.058	<b>.231*</b>	1	<b>.358**</b>
	Sig. (2- tailed)	.421	.480	<b>.000</b>	<b>.001</b>	.068	.453	.564	<b>.021</b>		.000
	N	100	100	100	100	100	100	100	100	100	100
price2	Pearson Correlation	<b>-.257**</b>	<b>-.279**</b>	<b>.222*</b>	<b>.359**</b>	<b>.238*</b>	-.156	-.181	-.045	<b>.358**</b>	1
	Sig. (2- tailed)	<b>.010</b>	<b>.005</b>	<b>.026</b>	<b>.000</b>	<b>.017</b>	.122	.071	.655	<b>.000</b>	
	N	100	100	100	100	100	100	100	100	100	100





# Findings from Questionnaires (Q3)





# Preliminary Conclusion

## Companies' perspective

### Product

- Refrigerators



### Environmental Issues

- Chlorofluorocarbons (CFCs) used as refrigerants

### Innovative Solutions

- Propane-isobutane mix (alternative refrigerants)

### Innovation offsets

- 10% better **energy efficiency** at same cost
- 5% to 10% initial **price premium** for “green” refrigerator

Resource  
Productivity

Better  
product  
quality

Social  
benefits

Enhance  
global  
competitive

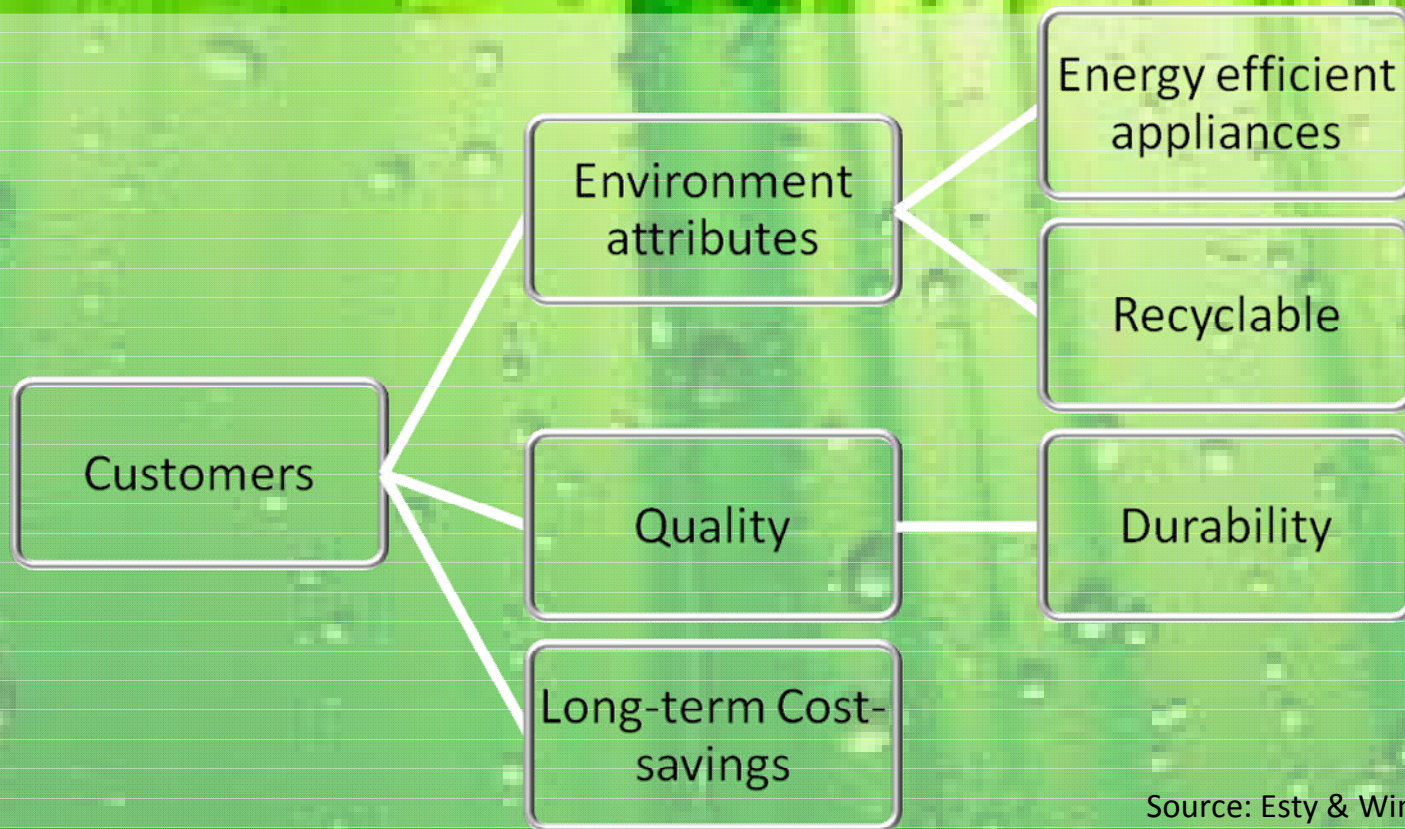
Source: Esty & Winston (2006)





# Preliminary Conclusion

## Customers' perspective



Source: Esty & Winston (2006)





# Research Limitation

- Time restraint
  - Green innovation, environmental investment suppose to have different effect in a longer view
- Limited to home appliance industries
  - Every product have different customer segments that could have different effect as well. For example: cell-phone industries or computers industries, where they have customers that still rely on the quality function of the products, will suppose to have different effect.
- Only apply to large home appliance industries
  - This research only apply to large electronic firms, while there is possibility that small firms that conduct green innovation have different effect on their competitive advantage





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